

Billing Insurance Overview

ClearNote Health is a cancer detection company focused on enabling people at risk for high-mortality cancers to live longer, healthier lives. ClearNote Health believes that health equity begins with equal access to patient care across all patient communities. We support those who are uninsured or underinsured.

Insurance Coverage

ClearNote Health is committed to providing our health care services to all patients. If you are uninsured or lack coverage for services, you are encouraged to contact the ClearNote Health Reimbursement Team to review possible financial assistance options.

ClearNote Health Accepts All Health Insurance Plans

Our Reimbursement Team will make every attempt to obtain coverage and reimbursement for our health care services.

In the event your insurance does not cover our testing services, you may apply for ClearNote Health Financial Assistance Program at any time during the testing process.

For more information on the eligibility criteria and to apply, contact the ClearNote Heath Reimbursement Team.



ClearNote Health Billing Process



Your doctor orders the Avantect Cancer Test.



Once testing is complete, **ClearNote Health bills your insurance.**



Your health plan will process a claim for your test. Once your claim is processed, your insurance will provide you with an Explanation of Benefits. This (EOB) is not a bill but a notification of coverage and your cost share responsibility under your plan.

Health Insurance Company Inc.			e	EXPLANATION OF BENEFITS THIS IS NOT A BILL						
Jane Smith 1234 Paved St. Nowhere, KS 66633				Subscriber Information Member ID: XYZ123456789 Group ID: 123456 Group Name: Kansas Company						
Patient Name: Jane Smith Place of Service: Outpatient Date Received: 0101/2021			Type o	Claim Number: 01122334455Z Provider: ER & Hospital Type of Service: Medical Payment to: ER & Hospital Date Processed: 02/01/2021						
					Patient Responsibility					
Date of Service	Total Charges	Other Insurance	Amount Paid	Notes	Non-covered Charges	Deductible	Co-insurance	Co-pay	Total Patient Responsibility	
01/01/2021	SSS	SSS	\$\$\$		SSS	SSS	SSS	SSS	SSS	
01/01/2021	555	555	555		555	555	555	555	555	
	555	555	555		555	555	555	555	555	



If your insurance denies the claim, they will notify you and ClearNote Health. ClearNote Health will work on your behalf to appeal your insurance provider for your health care services and may require your written permission to do so. Appeals may take several months, and you may be notified of each appeal with another EOB or letter from your health plan. This is standard practice when appealing your claim.



In the event you have financial responsibility,

ClearNote will send you an invoice — like the one shown on the right — for any patient responsibility. Please contact us with any concerns. **Do not make payment until you receive this invoice.**



For more information on billing and reimbursement or to apply for financial assistance, call us at 866-414-0070 Mon – Fri, 8a – 7p EST / 5a – 4p PST