

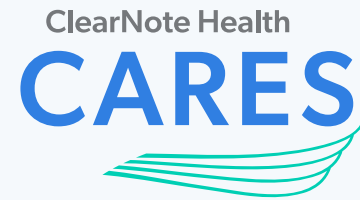




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For more information contact us at:

 866-414-0070  Mon-Fri, 8a-7p EST / 5a-4p PST



Patient Financial Assistance Program FAQs for Providers



ClearNote Health is dedicated to identifying people with cancer earlier to enhance their treatment options and enable them to live longer, healthier lives. We believe in equal access to patient care across all patient communities.



Your patients may likely qualify even if they have existing insurance coverage.

What is the ClearNote Health Patient Assistance Program?

ClearNote Health offers financial assistance for eligible patients. Your patients may be eligible for no copay or a reduced cost share based on the out of pocket amount determined by their insurance.

Are my patients eligible for the ClearNote Health Patient Assistance Program if they have no insurance?

Yes, they are eligible to participate in our Financial Assistance Program if they do not have insurance. Eligibility is based on income criteria set forth by the Department of Health and Human services. Depending on their annual income they may be eligible for no cost share or a reduced cost share. Please have them contact our Billing and Reimbursement Department to determine their individual cost share amount.

Are my patients eligible for the ClearNote Health Patient Assistance Program if they have commercial insurance?

Yes, they may be eligible if they have commercial insurance coverage. Eligibility is income dependent and determined based on their insurance providers coverage determination.

- Insurance does not cover the Avantect Pancreatic Cancer Test.

OR

- Insurance does cover the Avantect Pancreatic Cancer Test but it applies a patient cost-share.

Are my patients eligible for the ClearNote Health Patient Assistance Program if they have insurance through Medicare or Medicaid?

Patients with insurance through Medicare or Medicaid may be eligible for the program if the test is not covered by their payer.

How do my patients qualify for the ClearNote Health Patient Assistance Program?

For more information on the eligibility criteria, please contact the ClearNote Health Reimbursement Team at:

 **866-414-0070**  Mon-Fri 8a-7p EST / 5a-4p PST

Are my patients automatically enrolled in the ClearNote Health Patient Assistance Program?

No, they must apply for the program to qualify. The ClearNote Health Reimbursement Team will determine if they meet the eligibility criteria.

How will my patients know if they are approved for the ClearNote Health Patient Assistance Program?

The ClearNote Health Reimbursement Team will review the application and will **send the patient a letter, notifying them of their approval or denial** for the program.

How long are patients eligible for the ClearNote Health Patient Assistance Program?

Patients will be **eligible for up to 12 months**, if approved. If assistance is required for a longer period, they can reapply on a yearly basis.

If my patients qualify, will they receive the Avantect Pancreatic Cancer Test at no cost?

Not necessarily. Patients who qualify for the program may be financially responsible for the test or may not owe anything, depending on their financial situation.

What should my patients do if they get a notice regarding authorization, or they get a denial for a ClearNote Health test from their insurer?

If they receive a denial from their insurance company, please have them contact our Billing and Reimbursement Department for more information and for permission to appeal the claims denial on their behalf.

